

Warranty Terms

1. The warranty will only be valid if the duly completed and signed warranty card is presented with proof of purchase for the product in question consisting of an original sales receipt or some other form of proof of purchase bearing the name of the Bulthaup authorized dealer and the product name. Furthermore, the warranty is only applicable for the final customer entered on the warranty card and is not transferable. Bulthaup reserves the right to refuse warranty performance if the aforementioned information was modified or amended after the purchase of the product.

2. During the warranty period Bulthaup undertakes to repair a defective product (part) or – at Bulthaup's option and discretion – to replace the product (part) with a similar or comparable product (part) provided (a.) the defect is a defect caused by Bulthaup in production or finishing (b.) and consequently is not a defect that became apparent or was caused by circumstances and/or conduct listed in section 7 of these warranty terms, (c.) the defect was reported immediately it was detected and (d.) nothing else results from the following provisions.

3. Repaired or replaced products may contain new and/or reconditioned/improved components and component groups. Repairs or a direct replacement under the terms of this warranty may therefore be effected using functionally equivalent replacement units, in particular for a part of a collective unit (e.g. veneer or stainless steel front) even if this might result in slight color variations within the same shade of color or similar adverse optical effects. Any parts replaced will become the property of Bulthaup. If Bulthaup no longer sells the product it will offer a suitable substitute product. Where necessary, appropriate financial compensation may be paid.

4. Warranty repairs and replacement work must be performed by an installation technician authorized by Bulthaup. Costs for warranty repairs and replacement work that are not performed by an installation technician authorized by Bulthaup will not be reimbursed and the warranty will not extend to any repairs, replacement work or damage that may result from such repair work.

5. This warranty does not cover work performed under the warranty or product (parts) replaced in such a case. Furthermore, a repair or the replacement of a product (product parts) under the warranty does not justify extension or recommencement of the warranty period.

6. The warranty does not cover used products or (a.) when faults other than defects caused by Bulthaup in production or finishing are detected, (b.) when the product concerned is not a product manufactured by Bulthaup but by another manufacturer even if it was sold in combination with an original bulthaup product (e.g. accessories, kitchen appliances etc.), or (c.) when the product concerned is an article made of glass or china or is a consumable article (such as such as light bulbs, filter inserts, batteries, seals etc.).

7. Finally, the following points are also not covered by the warranty: (a.) normal wear and tear, especially as a result of natural use; (b.) physical properties or characteristics of the materials such as those of natural products, wood, wooden materials, aluminum products etc.; (c.) regular inspection/service, maintenance, repair or replacement work resulting from normal wear and tear; (d.) misuse, improper use, force used on or improper treatment of the product including – but not exclusively limited to – failure to use the product for its normal purpose or in accordance with the instructions for use and care (e.g. failure to heed the instructions for use and care, lack of care); (e.) use of the product in combination with accessories that have not been approved for use with this product; (f.) accidents, force majeure or circumstances beyond Bulthaup's control such as lightning strike, water, fire, disturbance or insufficient ventilation; (g.) exposure of the product to liquids and moisture that goes beyond normal use as well as exposure of the product to chemicals of any kind and/or high temperatures (in particular through intense warming of the rooms and through other climate related environmental, temperature or weather effects); (h.) faulty assembly/installation of the product or use of the same in contravention of the technical and safety standards applicable at the time of the contract of sale or at the current time; (i.) unapproved

modifications to the product as well as modifications, repairs (e.g. deinstallation of the product) or replacement work that was not performed by an installation technician authorized by Bulthaup.

No other rights and claims than those specified above are granted. In particular this warranty does not allow for any claims for compensation for accessory and consequential damage or for damages for the infringement of any legal or contractual warranty obligation for this product. Instead, it only allows for claims for repair or – at Bulthaup's option and discretion – for replacement of product (parts) affected by defects caused by bulthaup in production or finishing with a similar or comparable product in accordance with the aforementioned conditions during the warranty period. Bulthaup will not be liable for financial losses, downtimes, hired or rented equipment, travel costs, lost profit or similar due to products covered by the warranty or appliances outside of the warranty. Bulthaup's liability is limited to the purchase price of the product.

Any rights connected with the contract of sale for a bulthaup original product in accordance with relevant applicable national legal provisions against the seller, Bulthaup or any other manufacturers (for example claims against the seller for nonfulfillment, cancellation/impairment, damages/reimbursement for wasted expenditures in the event that the product was not free of defects at the time of the transfer of risk) – as well as any other rights independent of this warranty – are in no way impaired or restricted by this warranty.

bulthaup

Warranty Certificate

Congratulations!

Congratulations on your excellent choice. You have purchased a genuine quality brand product with all the benefits that go with the bulthaup name.

To show you our high standards of quality, we will grant you the following warranty for a period of 5 years.

In the event of a warranty claim, please contact the authorized bulthaup dealer from whom you purchased the product immediately you identify a defect.

Please read the instructions for use and care that came with your bulthaup kitchen. We recommend that you request your authorized bulthaup dealer to perform a thorough inspection of your kitchen at regular intervals in order to ensure that its optimum value is maintained.

Marc O. Eckert
CEO, Bulthaup GmbH & Co KG

Warranty Card

Product name _____

bulthaup order number _____

Reference _____

Salesperson _____

Dealer's telephone number _____

Dealer's address _____

Purchase date from bulthaup dealer _____

Customer's first/last name _____

Customer's address _____

Customer's telephone number _____

Customer's email address _____

Installation Date _____

Date of delivery ex factory _____

Name of installation company/technician _____

Place, date _____

Customer's signature _____

Salesperson's (dealer's) signature and stamp _____

Warranty

For all products other than glass or chinaware and consumables (such as light bulbs, filter inserts, batteries, seals etc.) or products of other manufacturers, Bulthaup GmbH & Co KG (Bulthaup) will accord the final customer a warranty of 5 years ("warranty period) from the date of delivery ex factory on all new original Bulthaup products purchased from an authorized Bulthaup dealer for defects in production and/or finishing on the terms listed on the back of this document.

Warranty performance may also be claimed for all Bulthaup products covered by the terms of the warranty in countries other than Germany provided the products were sold through an authorized dealer in the country concerned. The liability of Bulthaup and of dealers and installation technicians acting on Bulthaup's behalf is limited to the costs of repair and/or replacement of the products covered by the terms of the warranty.

If such a product proves defective during the warranty period under normal use and care, please contact the authorized bulthaup dealer from whom the product was purchased.

If a defect is detected in a product a written claim must be submitted immediately on detection to the authorized bulthaup dealer who originally sold the product. Alternatively, the claim may be submitted to the nearest authorized bulthaup dealer.

You can obtain further information on authorized bulthaup dealers via the Internet.

Bulthaup GmbH & Co KG
Aich, Werkstraße 6
84155 Bodenkirchen
Germany
www.bulthaup.com

MUSTER

MUSTER